

NWSC TCP NEWSLETTER

September 2024

TCIP WORKSHOP

Tariff Collection Improvement Plan Workshop in Nagarkot

NWSC organized a successful workshop in Nagarkot, focusing on improving tariff collection plans. The workshop aimed at enhancing staff capacity in effective revenue collection and addressing challenges to ensure sustainable water supply services.

Objective: The workshop aimed to improve NWSC staff's knowledge and capacity in tariff collection strategies to increase revenue efficiency.

Date: August 1–3, 2024

Location: Nagarkot, Nepal

Participants: The workshop was attended by NWSC branch managers and finance officers from its branches, along with representatives from the finance department at the NWSC head office.

The participants discussed challenges in tariff collection and formulated action plans to streamline the process. This included setting up improved billing systems, customer service enhancements, and public awareness programs.



3rd Joint Coordinating Committee (JCC) Meeting

The meeting aimed to review the progress of the ongoing technical cooperation project in NWSC and plan the next phases of the collaboration in the presence of Mr. Madhav Prasad Adhikari (Joint Secretary, MoWS).

Date: August 14, 2024

Location: NWSC Head Office, Kathmandu

The key topics of discussion included capacity-building for NWSC staff, and the piloting of smart water metering systems in Pokhara.

Unveiling Ceremony of the Smart Water System in Pokhara

The pilot Smart Water Metering System, implemented to modernize water management by incorporating real-time monitoring, data collection, and water flow management was unveiled in Pokhara

Date: August 7, 2024

Location: Pokhara, Nepal

The Chief officials from NWSC including the Acting General Manager, Staff from the Pokhara Branch office, and JICA experts were present at the ceremony.

The Smart Water System will significantly increase revenue, ensure accurate billing, and allow real-time monitoring of water usage and distribution, ensuring efficient water supply to the residents in Pokhara.



DISPATCH OF EXPERTS

A group of 4 experts, consisting of Deputy Chief Adviser of the project were dispatched to NWSC to enhance the project activities.

The experts have varying schedules between 22nd August and 4th October.

The included experts are:

- Deputy Chief Adviser
- Water Treatment Plant O&M 1
- Water Treatment Plant O&M 2
- Water Distribution Management

The expert teams will focus on water treatment facilities constructed by the grant aid of Japan, troubleshooting operational challenges, and planning of training NWSC's staff on best practices in WTP management.

Contact Us:

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